



anything is possible™

Terms & Conditions

Belief Global Limited

The following terminology applies to these Terms and Conditions, Privacy Statement and Disclaimer Notice and any or all Agreements: "Client", "You" and "Your" refers to you, the person accessing this website and accepting Belief Global's terms and conditions. "Belief Global", "Ourselves", "We" and "Us", refers to Belief Global Limited. "Party", "Parties", or "Us", refers to both the Client and ourselves, or either the Client or ourselves.

All terms refer to the offer, acceptance and consideration of payment necessary to undertake the process of our assistance to the Client in the most appropriate manner, whether by formal meetings of a fixed duration, or any other means, for the express purpose of meeting the Client's needs in respect of provision of Belief Global's stated services/products, in accordance with and subject to, prevailing English Law. Any use of the above terminology or other words in the singular, plural, capitalisation and/or he/she or they, are taken as interchangeable and therefore as referring to same.

Privacy Statement

We are committed to protecting your privacy. Authorized employees within the company on a need to know basis only use any information collected from individual customers. We constantly review our systems and data to ensure the best possible service to our customers. Parliament has created specific offenses for unauthorised actions against computer systems and data. We will investigate any such actions with a view to prosecuting and/or taking civil proceedings to recover damages against those responsible.

Confidentiality

We are registered under the Data Protection Act 1998 and as such, any information concerning the Client and their respective Client Records may be passed to third parties. However, Client records are regarded as confidential and therefore will not be divulged to any third party, other than our manufacturer/suppliers and if legally required to do so, to the appropriate authorities. Clients have the right to request sight of, and copies of any and all Client Records we keep, on the proviso that we are given reasonable notice of such a request. Clients are requested to retain copies of any literature issued in relation to the provision of our services. Where appropriate, we shall issue Client's with appropriate written information, handouts or copies of records as part of an agreed contract, for the benefit of both parties.

We will not sell, share, or rent your personal information to any third party or use your e-mail address for unsolicited mail. Any emails sent by Belief Global will only be in connection with the provision of agreed services and products.

Disclaimer

Exclusions & Limitations:

The information on this web site is provided on an "as is" basis. To the fullest extent permitted by law, Belief Global: excludes all representations and warranties relating to this website and its contents or which is or may be provided by any affiliates or any other third party, including in relation to any inaccuracies or omissions in this website and/or Belief Global's literature; and excludes all liability for damages arising out of or in connection with your use of this website. This includes, without limitation, direct loss, loss of business or profits (whether or not the loss of such profits was foreseeable, arose in the normal course of things or you have advised Belief Global of the possibility of such potential loss), damage caused to your computer, computer software, systems and programs and the data thereon or any other direct or indirect, consequential and incidental damages. Belief Global does not however exclude liability for death or personal injury caused by its negligence. The above exclusions and limitations apply only to the extent permitted by law. None of your statutory rights as a consumer are affected.

Quotes and sayings used throughout the literature of this site are used as an aid to deliver a fundamental message for the topic or issue in question. Belief Global's employees, agents and affiliates, unless otherwise stated, are not the original authors of these texts. Where possible Belief Global will endeavour to state the original author of the texts, however cannot guarantee to do so in every instance. Should you discover text on this site which you feel you need to be recognised as the original author of, please email us on info@beliefglobal.com and, subject to further investigation, we will apply the appropriate credit to our literature.

Any coaching, mentoring, advice, training and education programmes provided by Belief Global or any of its associates and employees, does not constitute medical advice. We do not purport to be qualified medical practitioners. You should consult your doctor or medical practitioner regarding any concerns you have with any medication and treatments you are undertaking and/or any illnesses, sickness, medical conditions you may have or are likely to develop, in relation to any of Belief Global's products and services you may use and/or are thinking of using. We do not accept responsibility for giving medical advice. This is your responsibility to take up with appropriately qualified medical practitioners.

Belief Global uses 3rd party companies and organisations to supply various merchandise, including organisations where we link part of our own website directly to their own e-commerce website to take orders and supply merchandise on our behalf. As such, when you are forwarded to these 3rd party websites to purchase the merchandise and/or services, you will also be accepting the 3rd party suppliers own terms and conditions of trading, including their own cancellation/returns/refunds policy, etc. and these terms and conditions may differ from Belief Global's own terms and conditions. Please make sure you read and accept their terms and conditions before using their website, as you will be bound by these terms and conditions of purchase.

We also have associated brands that trade under a different name and each brand may have additional and/or different terms and conditions of trading to Belief Global that you need to read and accept before making purchases in these other branded products and services. Where appropriate, Belief Global's main website terms and conditions and those of its associated brands websites will be applied to all bookings and purchases made through the relevant websites.

Payment:

A significant portion of Belief Global's sales transactions are conducted through its website using Pay Pal and credit card transactions which is secure for internet trading. Where there are unique transactions which involve a variation to this approach (for example, where there is a specific consultancy or training project with a number of different stages to it and billing phases), then an additional specific written agreement will be drawn up between Belief Global and the client, outlining the additional terms and conditions of trading appropriate for this specific project, including payment terms, etc. In all circumstances, these additional terms and conditions do not replace the Belief Global website and associated brands websites terms and conditions, which will still apply, where relevant.

Types of payment we may use include Cash or Personal Cheque (with Bankers Card), all major Credit/Debit Cards, Bankers Draft or BACS Transfer are all acceptable methods of payment, plus Pay Pal. Deposits may be required up front to commission specific types of work, with further payments required at the completion of agreed phases of work.

Aside from our normal internet sales transactions which are payment at the point of booking before products and/or services are delivered, our normal terms of payment for all other products /services are within 20 working days.

All goods remain the property of Belief Global until paid for in full.

Monies that remain outstanding by the due date will incur late payment interest at the rate of 2% above the prevailing Bank of England's base rate on the outstanding balance per month (which is 20 defined as 20 working days), until such time as the balance is paid in full and we receive final settlement.

We reserve the right to seek recovery of any monies remaining unpaid sixty days from the date of invoice via collection Agencies and/or through the Small Claims Court in the event that the outstanding balance does not exceed £3000. In such circumstances, you shall be liable for any and all additional administrative and/or court costs. Returned cheques will incur a £25 charge to cover banking fees and administrative costs. In the instance of a second returned cheque, we reserve the right to terminate the arrangement and, if agreed to, we shall insist on future cash transactions only. Consequently, all bookings and/or transactions and agreements entered into will cease with immediate effect until such time as any and all outstanding monies are recovered in full.

Cancellations, Termination of Agreements & Refunds Policy

We want you to be delighted with every purchase you make from us. If for any reason you are unhappy with your purchase, please go through the returns procedure of the e-store you made your purchase from. Alternatively you can contact us if you are unsure or would like any assistance in doing so. This applies to all of our physical products except for digital items (for example, e-Books) where the item has been downloaded.

For your protection, we recommend that you use a recorded delivery when returning items and you should ensure you check which address to send any returns to as this will vary in relation to the product and/or service you purchased. If you send returns to the wrong address, you will be liable for the cost of redirecting/reposting the return to the correct address. Please note that you will be responsible for the costs of returning the items unless otherwise specified or unless the item was delivered to you in error or if the item is damaged or defective.

Both the Client and ourselves have the right to terminate any Services Agreement for any reason, including the ending of services that are already underway, subject to the specific terms and conditions (including financial penalties) originally agreed to deliver a specific service.

With regards to the booking of events (e.g. courses, seminars, workshops, conferences, public performances), no refunds will be given once an event is booked. No refunds shall be offered, where a service is deemed to have begun and is, for all intents and purposes, underway. Delegates booked on any course may be substituted at any time free of charge. By registering to attend an event, you have confirmed that you have read and understood our cancellation policy.

Where appropriate and subject to us receiving a minimum of 4 weeks (20 working days) notice in writing, we may allow a specific booking for an event to be transferred to a new date, subject to a new date being available.

With regard to cancellation of a service (such as attending a training event), notification, must be received for instance, in person, via email, telephone or any other means will be accepted, subject to us receiving confirmation in writing. Where we agree to transfer a booked ticket to a new date for a comparable event, there will be a £50 transfer charge to cover any subsequent administrative expenses.

We reserve the right to modify, cancel or change presenter for an event if unforeseen circumstances arise. If we cancel an event, or amend it substantially, we will inform you as soon as possible. In the event of us cancelling an event, we will offer you a full refund for the cost of your ticket only.

Tickets for all events will only be issued upon receipt of full payment. Our Payment Terms for invoices for other services are 20 working days.

Availability

Unless otherwise stated, the services featured on this website are to the global community. All advertising is intended solely for the global market. You are solely responsible for evaluating the fitness for a particular purpose of any downloads, programs and text available through this site. Redistribution or republication of any part of this site or its content is prohibited, including such by framing or other similar or any other means, without the express written consent of Belief Global.

Belief Global does not warrant that the service from this site will be uninterrupted, timely or error free, although it is provided to the best ability. By using this service you thereby indemnify Belief Global, its employees, agents and affiliates against any loss or damage, in whatever manner, howsoever caused.

Log Files

We may use IP addresses to analyse trends, administer the site, track user's movement, and gather broad demographic information for aggregate use. IP addresses are not linked to personally identifiable information. Additionally, for systems administration, detecting usage patterns and troubleshooting purposes, our web servers automatically log standard access information including browser type, access times/open mail, URL requested, and referral URL. This information is not shared with third parties and is used only within Belief Global on a need-to-know basis. Any individually identifiable information related to this data will never be used in any way different to that stated above without your explicit permission.

Links to this website

You may not create a link to any page of this website without our prior written consent. If you do create a link to a page of this website you do so at your own risk and the exclusions and limitations set out above will apply to your use of this website by linking to it.

Links from this website

We do not monitor or review the content of other party's websites which are linked to from this website. Opinions expressed or material appearing on such websites are not necessarily shared or endorsed by us and should not be regarded as the publisher of such opinions or material. Please be aware that we are not responsible for the privacy practices, or content, of these sites. We encourage our users to be aware when they leave our site & to read the privacy statements of these sites. You should evaluate the security and trustworthiness of any other site connected to this site or accessed through this site yourself, before disclosing any personal information to them. Belief Global will not accept any responsibility for any loss or damage in whatever manner, howsoever caused, resulting from your disclosure to third parties of personal information.

Copyright Notice

Copyright and other relevant intellectual property rights exist on all text relating to Belief Global's services and the full content of this website. Belief Global's logo is a registered trademark of Belief Global in the United Kingdom and other countries. The brand names and specific services of Belief Global featured on this web site are trade marked.

Communication

We have several different e-mail addresses for different queries. These, & other contact information, can be found on our Contact link on our website or via Belief Global literature or via Belief Global's stated telephone, facsimile or mobile telephone numbers. Belief Global is registered in England and Wales, registration number 5772425, registered office 20-22 Bedford Row, London, WC1R 4EB.

Force majeure

Neither party shall be liable to the other for any failure to perform any obligation under any Agreement which is due to an event beyond the control of such party including but not limited to any Act of God, terrorism, war, political insurgence, insurrection, riot, civil unrest, act of civil or military authority, uprising, earthquake, flood or any other natural or man made eventuality outside of our control, which causes the termination of an agreement or contract entered into, nor which could have been reasonably foreseen. Any Party affected by such event shall forthwith inform the other Party of the same and shall use all reasonable endeavours to comply with the terms and conditions of any Agreement contained herein.

Waiver

Failure of either Party to insist upon strict performance of any provision of this or any Agreement or the failure of either Party to exercise any right or remedy to which it, he or they are entitled hereunder shall not constitute a waiver thereof and shall not cause a diminution of the obligations under this or any Agreement. No waiver of any of the provisions of this or any Agreement shall be effective unless it is expressly stated to be such and signed by both Parties.

General

The laws of England and Wales govern Belief Global's terms and conditions. By accessing this website and using our services/buying our products you consent to these terms and conditions (including any additional terms and conditions used by any of the 3rd party suppliers we use for specific products and services supplied on our behalf) and to the exclusive jurisdiction of the English courts in all disputes arising out of such access. If any of these terms are deemed invalid or unenforceable for any reason (including, but not limited to the exclusions and limitations set out above), then the invalid or unenforceable provision will be severed from these terms and the remaining terms will continue to apply.

Failure of Belief Global to enforce any of the provisions set out in these Terms and Conditions and any Agreement, or failure to exercise any option to terminate, shall not be construed as waiver of such provisions and shall not affect the validity of these Terms and Conditions or of any Agreement or any part thereof, or the right thereafter to enforce each and every provision. These Terms and Conditions shall not be amended, modified, varied or supplemented except in writing and signed by duly authorised representatives of Belief Global.

Notification of changes

Belief Global reserves the right to change these conditions from time to time as it sees fit and your continued use of the site will signify your acceptance of any adjustment to these terms. If there are any changes to our privacy policy, we will announce that these changes have been made on our home page and on other key pages on our site. If there are any changes in how we use our site customers' Personally Identifiable Information, notification by e-mail or postal mail will be made to those affected by this change. Any changes to our privacy policy will be posted on our web site 30 days prior to these changes taking place. You are therefore advised to re-read this statement on a regular basis

These terms and conditions form part of the Agreement between the Client and ourselves. Your accessing of this website and/or undertaking of a booking or Agreement indicates your understanding, agreement to and acceptance, of the Disclaimer Notice and the full Terms and Conditions contained herein. Your statutory Consumer Rights are unaffected.

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Commercially Driven, Ethically Guided

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